

MATLAB & Simulink Student Version Activation

This topic provides answer to some common questions about activation.

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General Activation Information

What is activation?

Activation is a process that verifies licensed student users. This process validates the serial number and ensures that it is not used on more systems than allowed by The MathWorks End User License Agreement.

Why does The MathWorks require that students activate their licenses?

Product activation enables us to reduce unauthorized use and casual copying of MathWorks products with a minimal effect on our loyal student users.

Who is required to activate their software?

All users of MATLAB & Simulink Student Version Release 14 SP3 (released in December 2005) and later are required to activate their software.

What happens if I don't activate MATLAB & Simulink Student Version?

Software that has not been activated will not work.

What items are required to complete the activation process?

The activation process was designed to be fast and straightforward. If you provided proof of student status at the time of purchase and your computer has an Internet connection, activation will occur in minutes.

Note For students who did not provide proof of student status at time of purchase: You will need to submit and receive verification of your proof of student status before your software is activated. If you have an Internet connection you can temporarily activate your software for 30 days. As soon as possible within 30 days, you will need to submit your proof of student status. Once your proof is verified, it will take just a few more minutes to activate MATLAB & Simulink Student Version. If your computer does not have Internet access, please go to Off-Network Activation.

Do I need the MATLAB & Simulink Student Version disc in my drive to use MATLAB?

No. As of Release 14 SP3 (released in December 2005) the MATLAB & Simulink Student Version disc is not required to be in your disc drive in order to start MATLAB.

Do I need to activate MATLAB and Simulink add-on products, including toolboxes and blocksets?

No. You only need to activate the core product. Add-ons will work once this product has been activated.

The Activation Process

What happens during activation?

Activation requires completion of these activities:

- Provide registration information by creating a MathWorks Account
- Provide your serial number and the Machine ID for the computer you will be installing the software on
- For those students who did not provide proof of student status at the time of purchase, submission and verification of proof of student status (acceptable forms of proof)
- Complete activation by following the email instructions you will receive once your proof of student status has been verified

What is the difference between registration and activation?

Registration is a part of the MATLAB & Simulink Student Version activation process. Activation refers to the entire process of validating usage while registration is the process of collecting student information to associate with a particular serial number.

Why do I need to create a MathWorks account?

Information in your MathWorks account is used to ensure your Student Version serial number is associated only with you. The MathWorks End User License Agreement states that each license may only serve one student. Additional benefits of your account include access to newsletters, ability to view and report bugs online, and the ability to purchase products online.

How do I activate my software?

The quickest way to activate your software is to use the activation prompts that start following product installation. These prompts will guide you through the activation process. Alternatively, you can activate your software on the MathWorks Web site at <http://www.mathworks.com/account>.

Where do I find my serial number?

Your serial number is a 20-digit number located on the disc packaging. If you have registered your software you can view your serial number from your main account page at <http://www.mathworks.com/account>.

Which versions of MATLAB & Simulink Student version require activation?

All versions from Release 14 SP3 (released in December 2005) and forward require activation. Versions of the product available prior to Release 14 SP3 do not need to be activated.

Can I upgrade from prior versions of MATLAB & Simulink Student Version?

No. If you would like to use the current MATLAB and Simulink Student Version you must purchase

it. You can install the current version on a machine with an older version. The older version will function properly but may require a disc in the drive for startup.

.Can I still use my software while waiting for my proof of student status to be verified?

If you have Internet access during activation, you will be able to use the software for up to 30 days while waiting for your proof of student status to be verified.

Proof of Student Status (Authentication)

Who can purchase MATLAB & Simulink Student Version?

Any student currently enrolled in a college, university, high school, or continuing education program is eligible to purchase the product. All students must submit proof of student status, and they are subject to the same terms of use.

What is proof of student status?

Proof of student status is documentation that confirms that you are currently a student. Acceptable proof of student status includes any ONE of these documents:

- Valid student ID
- Official class schedule
- Letter of enrollment on school or university letterhead
- Registration/enrollment receipt from your school or university

The document must contain ALL of this information:

- Your name
- The full name of your school or university
- An unexpired date (The date must show that you are currently a student.)

Who needs to provide proof of student status?

Everyone who purchases MATLAB & Simulink Student Version must provide proof of student status. In many locations, proof of student status is required at the point of sale. Participation in the Student Version Beta Program also requires authentication with proof of student status.

Why do I have to provide proof of student status?

According to The MathWorks End User License Agreement, only currently enrolled students may use the software. Proof of student status ensures that only students currently enrolled in educational institutions are using MATLAB & Simulink Student Version.

How do I submit proof of student status if I did not provide it when I purchased my software?

The quickest way to submit your proof of student status is to provide a digital image of your document when prompted during the Student Version activation process following installation of the product. You can also use your MathWorks account at <http://www.mathworks.com/account> to submit proof of student status online or receive instructions on how to fax, e-mail, or mail a copy of your document.

How long do I have to wait to receive verification of my proof of student status?

Typically, you are notified of verification within five business days of our receipt of your proof of student status. To prevent delays, make sure that you submit one of the approved documents with a clear, unexpired date.

What if I am unable to provide proof of student status?

Only current students are eligible to use MATLAB & Simulink Student Version. If you are not a student, learn more about professional licenses at

http://www.mathworks.com/products/matlab/pricing_licensing.html.

I received a letter saying my proof of student status was successfully verified. How do I complete the activation process?

If you have an Internet connection, you can retrieve your license via the Student Version activation program.

- Install the software and follow the prompts on the screen to register your software.
- If the software is already installed, launch the software and follow the prompts on the screen.

If your computer does not have an Internet connection, see [Off-Network Activation](#).

Additional Questions

What if I do not receive information about verification of my proof of student status after 30 days?

Contact MathWorks at service@mathworks.com if, after 30 days, you do not receive notice that your proof of student status has been verified.

How many computers can I activate?

Activation with a given serial number can occur on no more than two computers simultaneously.

For how long will my Student Version software be activated?

Your Student Version software will be activated indefinitely. However, after four years you may need to re-submit proof of student status to activate on a new machine. When you graduate you will need to purchase a professional license.

How do I move MATLAB & Simulink Student Version software to a new machine?

On the main account page of your MathWorks Account is a section listing your activated Student Version software. If a link appears next to the software you wish to move that says "Activate Another Machine", follow that link and use the instructions provided on the next screen. Otherwise, contact MathWorks customer service at service@mathworks.com for information on how to move a license to a new computer.

Where can I find the End User License Agreement?

You can find the license agreement (`license.txt`) in the directory where you installed MATLAB. You can also view the license agreement within MATLAB via the Help menu.

Off-Network Activation

The following questions refer only to students activating on machines that do not have a direct Internet connection.

How do I activate MATLAB & Simulink Student Version if I want to install it on a computer that doesn't have Internet access?

The easiest way to activate your software is to first install it and, as prompted, print out the Registration and Proof form. Then use a machine that does have an Internet connection and access the activation Web page at <http://www.mathworks.com/accesslogin/account>. This page will take you through the activation process. You will need your serial number and machine ID during this process. If you wish to submit your proof of student status online, you will also need a digital image of your proof.

If you do not have access to a machine with an Internet connection, you can fax or mail in your proof of student status with the Registration and Proof form. Please note that if you do not have a direct network connection on the computer where you installed MATLAB, you will not be able to use the software immediately.

How long will it take to activate my software?

Activation typically occurs within five business days from receipt of proof of student status.

Can I still use my software while waiting for my proof of student status to be verified?

If your computer does not have an Internet connection you will not be able to use MATLAB & Simulink Student Version while waiting for verification of your proof of student status.

How can I find my Machine ID?

Your machine ID can be found in the registration form file (`student.html`) in the directory where you installed MATLAB. To access this file, you must first install the MATLAB & Simulink Student Version software.

I received an e-mail saying my proof of student status was successfully verified. How do I complete the activation process?

You can complete the activation process by using another machine with Internet access:

- Option 1: If you have previously registered your software, you can complete the activation process by retrieving your license from your MathWorks account at <http://www.mathworks.com/account>.
- Option 2: If you have not yet registered your software, perform this procedure:
 1. Print out the Registration and Proof form. If your software is already installed, you can find the Registration and Proof form (`student.html`) in the directory where you installed MATLAB. If your software is not already installed, install the software, following the prompts presented by the installer dialog boxes, and, at the end of the installation, print the Registration and Proof form. This form contains your serial number and machine ID.
 2. From a machine connected to the Internet, go to your MathWorks account at <http://www.mathworks.com/account>. If you have not previously registered, click the link to Register and Activate Student Version Software (in the left column) and follow the on-screen instructions.

Privacy

How does The MathWorks ensure customer privacy?

We believe it is your right to know what information we collect, how we use it, and what your options are for its use. Our privacy policy can be found on our Web site at http://www.mathworks.com/company/aboutus/policies_statements

What information is transmitted during the activation process?

The information transmitted includes general information needed to verify eligibility to use Student Version software including software serial number, machine ID, student name, e-mail address, school or university name, school or university location, student type, field of study, year of graduation, and, in some cases, documented proof of student status.