**Technological management in restaurants: Development and validation of a measuring instrument**

**ABSTRACT**

Given the importance of technology as a determining factor in the generation of innovation, it is that its management is considered a strategic capacity for the business benefit. However, both theoretical and empirical researches on technology management in restaurant companies and other services, are almost non-existent. For this reason, the aim of the paper was to validate a measurement instrument, representing a vital tool for obtaining information and understanding this business phenomenon. The empirical study was conducted on a sample probability of 132 restaurants in the tourist destination of Playa del Carmen, Mexico. Overall, these factors accounted for 61.63% of the cumulative variance, in addition to having a satisfactory internal consistency according to Cronbach's alpha (α = .909). As a result, a reliable and valid instrument was obtained, demonstrating its ability to measure three relevant dimensions of technology management in restaurants.

**KEYWORDS:** Technology Management, Restaurants, Exploratory Factor Analysis, Instrument Validation.